

WAGS Protection Policy Details

\$1,000 Lifetime Protection Policy

This policy is not a warranty. Refer to the Taco limited warranty for the information concerning the warranty for your Taco WAGS product. The limitations and conditions contained in this policy do not affect the terms of the warranty.



Lifetime Protection Policy

Taco will reimburse the owner of a Taco WAGS valve their insurance deductible, up to \$1,000, if a properly installed WAGS valve fails to detect a water heater leak and subsequently shut off the water feed, resulting in excessive water damage.

Eligibility for coverage under the Lifetime Protection Policy

1. You must register the WAGS valve by returning to Taco the warranty card provided with the product within 15 days of purchase. All information must be filled in, and you should retain a copy for your records.
2. The Taco WAGS product must be properly installed by a certified installer, and in accordance with the installation instructions provided by Taco. The installation must comply with all national, state and local plumbing, gas, and electrical codes.
3. Lifetime Protection Policy only applies to leaks that occur between the outlet of the WAGS valve and the hot water outlet of the attached tank.
4. Any claim under the Lifetime Protection Policy must be made within 15 days of alleged damage.
5. The Lifetime Protection Policy is non-transferable; applies only to the original purchaser and to the original registered address of installation.
6. The Lifetime Protection Policy covers only product used in the United States and Canada. Not valid where prohibited by state or local laws.

Additional Conditions and Information

1. This policy is null and void, if, in Taco's sole view, the Taco WAGS product (i) has been tampered with or altered in any way, or (ii) has been abused, misused or neglected.
2. The Lifetime Protection Policy does not apply to situations in which there is residual water in the tank at the time of a leak since under such circumstances the contents of the tank drain may as part of the normal operation of the product.
3. Except as described in this policy, in no event shall Taco be liable as part of this Policy for any payments whatsoever, including but not limited to, direct, indirect, special, incidental or consequential damages arising out of the purchase or use of the Taco WAGS product. This Policy is a promotion intended for Taco owners and does not constitute either an acknowledgement of liability in the event of a failure on the part of a Taco product nor is it an acknowledgement of any responsibility whatsoever on the part of Taco other than expressly stated herein.

Submitting a Lifetime Protection Policy Claim

1. If all conditions for coverage are satisfied, call the Taco customer service department at 1-877-GET-WAGS within 10 days of incident and obtain a Lifetime Protection Policy Return Goods Form number. Taco will forward you a Lifetime Protection Policy claim form, which must be completed and filed within 15 days of settlement with your insurance company.
2. Mark the return goods number on the Taco Wags product you are returning. Pack the WAGS valve in its original packaging (or request packing materials from Taco if the packaging has been discarded) Enclose the completed Lifetime Protection Policy Return Goods Form, a copy of the insurance settlement paperwork and proof of payment to your insurance company in the amount of your deductible.
3. Ship the product (one way shipping charges paid by you) to: Taco Inc. 1160 Cranston Street Cranston, RI 02920 Attn: RGA#_____.
4. Taco will evaluate the product to determine its level of functionality. If Taco's evaluation provides no evidence of failure a report summarizing the findings, a rejection of claim notice and the WAGS valve will be returned to you. If it is determined that the claim is valid, reimbursement in the exact amount of the insurance deductible will be paid.

Unless modified in writing signed by Taco and you, the terms of this policy are understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral and written; and all other communications between the parties relating to the subject matter of this agreement. No employee of Taco or any other party is authorized to make any representations beyond those made in this agreement concerning the Lifetime Protection Policy.